CERTIFICATE OF MAILING



AmoltA

PATENT 843161-201(83000.1134;P4725/ARG)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

HANKO et al.

Serial No.:

09/513,652

Filed:

February 25, 2000

Title: METHOD AND APPARATUS FOR IMPROVING UTILIZATION OF A RESOURCE

ON A SHARED CLIENT

Art Unit: 2143

Examiner: Thanh T. Nguyen

RECEIVED

AMENDMENT

MAY 2 0 2003

Technology Center 2100

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated January 15, 2003, the period for response to which has been extended to May 15, 2003, by the accompanying Petition for Extension of Time, please amend the above-identified application as follows: